

# Warranty terms QuiPower Storage

The Enequi QuiPower Storage comes with 5 years of product warranty.

## Notification

In case of a service disruption during the warranty period, when attributed to a defect in the product, a notification or claim shall be made to your supplier or installer of the QuiPower Storage, who then will take care of notifying Enequi for correction.

Please Note! State your name, your address, and the serial number of the system, which can be found on the marking plate at the side of the cabinet.

## Warranty terms

Enequi will repair or replace components with manufacturing defects when these have been installed, used, and maintained in accordance with Enequi requirements. Replaced components will be exchanged for components of the same type or with similar functionality.

Labour costs when replacing a faulty component, is not covered by the warranty.

A QuiPower Storage installation can only be performed by an authorized Enequi installer. If the installation has been performed by a non-authorized installer, the warranty will be considered null and void. The warranty does not cover cases where components in the system has been replaced with components from other sources than Enequi.

The warranty does not cover scratches, dents and faults created by mishandling, negligence or by accident.

The system warranty enters into force at the date of completed installation of the QuiPower Storage and is then valid for 5 years.

## Limitations

The warranty does not cover damages or faults caused by:

- Modifications, changes, maintenance, or replacements performed by a non-authorized Enequi installer.
- Transport, storage, or installation which has not been performed in accordance with Enequi instructions, requirements and manual.
- Force Majeure, including mechanical and electrical influences (for example: lightning strike, flooding, earthquake, or fire)
- Theft and vandalism
- The warranty is limited to the supplied system and its included parts and does not cover damages to other parts or property.

Dokument nr: 0417-2  
Godkänd av: Håkan Svärd

Utfärdad av: Mats Larsson  
Datum: 2022-04-05



The warranty does not cover the following components:

- Battery and its management and control system (for this we refer to the warranty terms set and provided by the battery supplier, which can be found in a separate link on our home page)
- Charging cable for the integrated charger
- External charger for EV charging

## Maintenance and repair when warranty has expired

For maintenance and repair of your QuiPower Storage, once the warranty has expired, please contact your installer or local supplier.

To find more information about the QuiPower Storage, please visit our homepage:

[www.enequi.com](http://www.enequi.com)

### **Enequi AB**

Customer support

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